

SUMMER

STORYLAND LIVING SHORES
AQUARIUM

INTERNSHIPS AVAILABLE

2025

WANTED: COLLEGE AND HIGH SCHOOL STUDENTS

Are you a student who needs an internship to earn your degree? Maybe you are in high school and want to build your resume early? Imagine working side-by-side with industry leaders in your field of study and building upon the skills you have learned in the classroom. For over 70 years, Story Land has entertained millions of families with world-class entertainment, themed rides, a water park and unique attractions.

Imagine yourself in a paid professional internship. Internships are available for all college students, from first-year students to seniors as well as high schoolers. The internship experience combines Story Land & Living Shores' business needs with college-level internship requirements. As an intern, you will be able to grow and learn the entertainment industry through hands-on exposure to day-to-day operational tasks within your assigned department. You will be responsible for providing excellent guest service and utilizing leadership skills while collaborating on group projects to ensure a successful operation. Interns will gain exposure to budget management, cost of sales, labor optimization, emergency response, and leadership development.

Story Land & Living Shores offers a dynamic, diverse, and inclusive working environment. Our workplace is built for fun with excellent team member perks, including competitive wages starting at \$15/hr for most positions and flexible scheduling. Enjoy free admission to the park and local attractions, on-site training, food, beverage & merchandise discounts, employee events, tickets for friends, and more. You will have the opportunity to network and meet students from all around the world. Story Land & Living Shores even offers a robust leadership training series.

POSITION HIGHLIGHTS

HUMAN RESOURCES

Our Human Resources positions offer various jobs for detail-oriented individuals who enjoy working with diverse employees, including international students. This position assists with general HR duties and coordinates the International Student program. This includes arranging for arrival and check-in, transportation, planning cultural activities, and meeting program standards. You will also coordinate with maintenance and other departments on room repairs. This position may also work in the Human Resources office, assisting with various administrative tasks.

PARK OPERATIONS

A Park Operations internship will teach you skills to ensure that the safety of both guests and employees is the highest priority. Leaders in operations must ensure each ride location operates according to standard operating procedures. Park Operations leaders manage a large number of employees and hold leadership teams accountable for performance. You will learn about practical training techniques, auditing and record retention. Park Operations leaders also learn about managing labor budgets and schedules to ensure compliance with all Federal and State labor laws. These positions have a high level of responsibility for safety, compliance and emergency response.

FOOD & BEVERAGE AND RETAIL

Our Food & Beverage and Retail internships offer opportunities to learn about topics like supply-chain management, labor management, driving revenue, and focusing on product execution and throughput. You will learn the flow of retail products from receiving, processing, merchandising, inventory management and sales. You will also learn how to maintain par levels established by management. Controlling the cost of sales by ensuring quality and portion control on food items is an integral part of this internship. You will also learn about labor management and general safety topics, including safe food preparation, handling and storage.



MARKETING AND PR

Our Marketing & Public Relations internships target highly motivated and enthusiastic individuals. Interns will assist the Marketing Department with promotions, community events, media-related activities, guest relations, and market research. Examples of responsibilities include assisting with creating social media posts, capturing both video and imagery within the park, and traditional PR efforts, including press release writing and media events. Interns will also assist the marketing department with organizing and executing special events.

AUDIO VISUAL

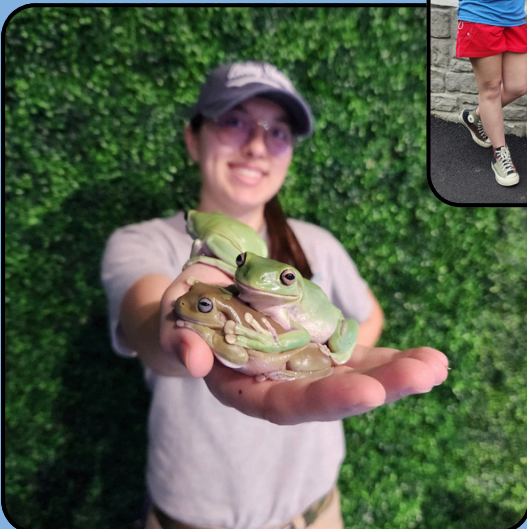
An opportunity with Story Lands Audio visual department provides an exciting opportunity to learn and develop a diverse set of skills. This position will work with our team on Park PA systems, CCTV security networks, secured vendor networking, stage lighting and sound, and emergency lighting systems. Pneumatic animatronics repair, programing PCMacS and RS Logix, and game control systems maintenance are all niche and highly sought after skills that will be learned in the field - there is no substitute for the practical and hands on skills learned at our park. Experience Story Land favorites like Timothy Tree, Melody Farms show, Loopy Labs, and Cinderella's Castle from the 'back of house' side while you kick start a rewarding, engaging, unique, and lucrative career with our Story Land and Living Shores AV team.

ANIMAL CARE

The animal care department at Living Shores is responsible for the health and welfare of all living species under our care. Animal Care Professionals work closely with our curator to maintain the highest level of care for all species, including invertebrates, fish, amphibians, and reptiles. As the animal care intern, you will be responsible for assisting in the daily care of designated species throughout the aquarium. You will be trained in the safe handling practices for assigned species and will be responsible for upholding human and animal safety protocols. You will also learn about the dietary requirements for assigned species, life support systems, the technical requirements necessary to maintain an aquarium with aquatic life, and species-specific enrichment techniques. This is a unique opportunity to gain hands-on experience working with a diverse range of animals under human care.

EDUCATION

Our Education Department is responsible for developing and executing all programming for Living Shores, both onsite and throughout the community. We aim to utilize these programs to carry out the mission of Living Shores, which is to inspire a curiosity for nature and environmental conservation among the animals in our care. As the education intern, you will assist the Education Coordinator in developing curriculum-specific programming highlighting the species found at the aquarium and the ecosystems in which they are located. You will be responsible for implementing programs and training Educational Ambassadors on the aquarium floor. This position will also coordinate with Animal Care on the use of ambassador animals, with an emphasis on both human and animal safety.



INTERN JOB DESCRIPTION

The following job description outlines essential duties, responsibilities, and requirements for most Story Land & Living Shores internship positions.

Learn what it takes to be an entry-level leader at Story Land & Living Shores! This internship will provide an opportunity to learn about our company values, develop your leadership skills, network with seasoned leaders, and gain insight into the day-to-day operations of a large, multi-faceted regional entertainment venue.

KEY DUTIES AND RESPONSIBILITIES:

- Lead by example through performing all duties and responsibilities, promoting teamwork, and fostering a learning environment for all team members
- Provide first-class Guest Service to both guests and Team Members
- Practice, support, maintain, and enforce a total safety culture for all Team Members
- Establish and sustain a robust team environment to increase location retention, motivation, and morale of Team Members
- Support area supervisors in the day-to-day operation of their respective area
- Direct functions to ensure a smooth and profitable operation
- Assist with training and coaching team members assigned to their particular unit
- Keep all team members informed of park procedures, policies, and help foster communication between management and front-line team members
- Address guest complaints and resolve issues
- Handle all guest concerns and keep the management team informed of any difficulties in your area of responsibility
- Responsible for seeing that all team members are in proper uniforms and meet the park's appearance standards
- Enforce and comply with Federal, State, and Company labor laws and policies

REQUIREMENTS:

- Be enrolled in a college/university program or vocational school for Hospitality or Business Management, Retail Management, Sales, Finance, Accounting, Culinary, Food Service, Restaurant Management, Marketing, Public Relations (or any related discipline) or related High School courses.
- Be able to work nights, weekends, and holidays with flexible availability
- Commitment to providing the best service to our guests!

TESTIMONIALS

“I started at Story Land when I was 14, it was my first job and I was extremely nervous on my first day! I soon learned the people Story Land employs are very whole-some and kind-hearted. I quickly became comfortable with asking for help. I think that was the key to my success here, I never stopped asking questions and never passed up an opportunity to learn! Over the last 16 years, I have been able to learn and develop my skills (communication, guest experience, conflict resolution, time management, leadership , restaurant management, retail management and so many more). I owe my success to the incredible people who have worked here over the years and have invested their time in me, I am proud to say that I lead by example and look forward to developing our employees skills every day! This May I will celebrate the start of my 17th season at Story Land and my one year anniversary in my role as the Director of In Park Revenue.”

- Lacey, Director of In Park Revenue

“Working in the rides department at Story Land as a teen taught me the importance of safety, attention to detail, and providing a great guest experience. I gained confidence communicating with people of all ages and learned how to handle high-pressure situations calmly and responsibly. Working here also helped me develop strong teamwork and time management skills. These early experiences gave me a solid foundation for success in my full-time position as the Operations Manager.”

- Kaitlyn, Operations Manager



TESTIMONIALS

“I first started working at Story Land as a seasonal team member when I was 14 years old. Working here as a teen gave me a strong foundation in teamwork, responsibility, and leadership. I learned how to communicate effectively, solve problems under pressure, and deliver great guest experiences — skills that have been essential throughout my career and life in general. Growing with the park showed me the value of hard work and the rewards it brings, helping shape the leader I am today.”

- **Brendan, Guest Experience Manager**

“While attending my technical high school as an Environmental Science major, Living Shores provided me the opportunity to expand my Education Ambassador position and work as an intern in my Senior year. Living Shores worked closely with my school to help me develop the skills necessary to work in Animal Care. I learned the operations of the aquarium, how to care for the animals, how to educate the public about the animals and how to be part of a team. I was able to contribute what I was learning to my position. My boss and my coworkers were supportive and shared their knowledge and experience with me. Through my intern experience at Living Shores, I gained confidence in my career path and when a position opened up I was able to be considered.”

- **Dylan, Animal Care Professional**



ABOUT US

A trip to the White Mountains of NH wouldn't be complete without a trip to Story Land. Story Land is a children's theme park that has entertained families with young children for over 70 years, with over 50 attractions consisting of uniquely themed rides, exciting live shows, interactive play areas, storybook characters, and all your favorite nursery rhymes. New generations of children, parents, and grandparents visit every year to share past memories and create new ones in the Land Where Fantasy Lives! Right next door, Living Shores Aquarium invites you into a new, educational world of undersea discovery. Visit storylandnh.com for more information.

Story Land's operating season runs from May through October, and Living Shores is open year-round.

A STORY LAND & LIVING SHORES INTERNSHIP CAN HELP LEAD YOU TO A SUCCESSFUL FUTURE. WHEN YOU WORK WITH US, YOU'LL HAVE THE CHANCE TO:

- Get real-world experience in the hospitality industry.
- Develop skills that look good on a resume or application.
- Interact with people of all ages and backgrounds.

Working with us is an opportunity that can pay off for years to come - with skills, knowledge, experiences and friends that can last a lifetime!



INFO:



STORYLANDNH.COM/JOBS

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